

Chair of the Trust: Mr Charles Gillott
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Telephone: 01924 802285

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Dear Parents/Carers,

To enable you to support your children during this period of school closure, the Bishop Konstant Trust IT Team have put together some information which will help you to keep your children safe online. We hope you find this useful.

Beware of Scams and Tricksters

Scammers and tricksters are taking advantage of the current situation. Be very careful of any emails or phone calls claiming to be from the Government, Local Council etc. who may be asking for bank account, credit card details or for your usernames and passwords. If you receive a phone call asking for your details, call back on a different phone as some scammers will keep calls "held" with a fake ring tone.

Swiggle - https://swiggle.org.uk

For younger pupils, Swiggle is a safer search engine that uses a filtered version of google.

Internet Matters - https://www.internetmatters.org/

Internet Matters is a charity website that has been set up to give parents and carers information to keep children safe in an online world. Internet Matters has much information regarding how to set up filtering using your service provider as well as with mobile devices.

Safer Internet - <u>https://www.saferinternet.org.uk/advice-centre/parents-and-carers</u>
Safer Internet has a large amount of resources for keeping safe whilst online.

London Grid for Learning - https://www.lgfl.net/online-safety/

This site provides support for parents and carers to keep their children safe online.

NSPCC Net-Aware - https://www.net-aware.org.uk/

Information provided by the NSPCC covers all aspects of online activity and access.

Parent Info from CEOP and Parent Zone - https://parentinfo.org/

Parent Info is a collaboration between Parent Zone and NCA-CEOP, providing support and guidance for parents from leading experts and organisations.

Think U Know - https://www.thinkuknow.co.uk/

Think-U-Know is the education programme from NCA-CEOP, a UK organisation which protects children both online and offline.



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Reporting Content or Issues

If you do find harmful content on the internet, or find that your children have accessed inappropriate material, or are being bullied online there are a number of sites that should be used to report these:

https://reportharmfulcontent.com/

https://www.iwf.org.uk/

https://www.ceop.police.uk/ceop-reporting/

Family Sharing

Microsoft, Google and Apple all support family sharing; this is where different accounts can be shared and controlled (for example Microsoft allow blocking xBox access during certain times of the day).

Microsoft Family Sharing

https://account.microsoft.com/family/about

Google Family

https://families.google.com/families

Apple Family Sharing

https://www.apple.com/family-sharing/

The Trust IT Department

The Trust have set up an email address you can contact if you need further advice, help or guidance, as well as technical support for accessing online learning systems. Please email the following address: StudentITSupport@bkcat.co.uk

Any support that the Trust IT Team can supply will be through email communication.

Yours sincerely,

Craig Tubby
Trust IT Manager